

## ANNUAL REPORT 2004





The Farmington Hills City Council. Standing (l-r): John Akouri, Mayor Pro Tem Randy Bruce, Barry Brickner, Ken Massey. Seated (l-r): Cheryl Oliverio, Mayor Vicki Barnett, Jerry Ellis.

### Message from your Mayor

Our 2004 Annual Report gives us the opportunity to share with you all the great things that are happening in Farmington Hills.

When I consider everything our City has accomplished in the past year, I feel a deep sense of pride in being part of this remarkable community. We have once again been named one of the safest cities in the country. We are a community that cares about the environment as evidenced by our recycling rate, which is one of the highest in the state. And we enjoy some of the best cultural and recreational programs around.

Helping to make all the great things in this community possible are the dedicated members of your City Council, the many outstanding volunteers who serve on our boards and commissions, and the terrific City administration and employees who are the reason our City runs so smoothly.

Our job is to serve you, the citizens of Farmington Hills, and to wisely manage the tax dollars you entrust to us. We welcome your ideas and encourage you to get involved. On behalf of the City Council and City Administration, I wish all of you a happy and healthy new year.

## Vicki Barnett

# Police focus on training, teamwork



Sergeant Sandra Rochford greets two young visitors at the 2004 Police Open House

A major priority for the Farmington Hills Police Department in 2004 was to acquire and train on equipment necessary to effectively respond to any type of major critical incident in the City. The

department provided Chemical, Biological, Radiological, Nuclear and Explosive (C.B.R.N.E.) training to its first responders. Additionally, officers were equipped with a Personal Protective Equipment package that allows them to safely and effectively manage a C.B.R.N.E. incident. The training and equipment were made possible through federal grant funds from the Department of Homeland Security.

Once again, Farmington Hills was designated as one of America's safest cities. Morgan-Quitno Press, a Kansas-based research and publication firm, recently published its "2003 Safest City Awards," an annual ranking of America's safest cities. Of the 354 cities rated nationwide, Farmington Hills was ranked as 22nd safest. The City was the second safest in Michigan in its population category of 75,000 – 99,999. The Police Department is proud of the contributions it makes toward maintaining the high quality of life enjoyed by Farmington Hills residents. The department's proactive efforts and community policing philosophy are significant factors in making Farmington Hills one of the most livable cities in the nation.

Building on its commitment to positively impact quality of life in Farmington Hills, and with the continued support and involvement of the community, the department looks forward to an even more successful 2005.

# Fire Dept. takes the lead in preparing for emergencies



A future firefighter tries on the equipment at Kids Day in the Park while Firefighter Scott

In 2004, the Farmington Hills Fire Department demonstrated its commitment to provide a superior level of emergency service that continually improves the quality of life, health and safety of our

The Fire Department responded to 6,294 incidents in 2004, over half of which (3,850) were requests for emergency medical services. Our

Advanced Life Support program continued to train paramedics in special life-saving skills so that treatment can begin before a patient reaches the hospital.

The Department also took a leadership role in helping the City be better prepared in the event of a local emergency. Through several grants from the Department of Homeland Security, the City of Farmington Hills and the Farmington Public Schools participated in a large-scale emergency drill on August 18. The drill helped ensure that all citizens living, working, and visiting our city are protected against any natural or manmade disasters or accidents.

For the second year in a row, the Farmington Hills Fire Department received the National Life Safety Achievement Award for keeping the community free of fire deaths. We're proud of our record, and also proud of the citizens who have taken to heart our messages of fire prevention. To reinforce those messages, we hosted our 27th annual Fire Prevention Open House in October; visited every elementary school in our school system; and helped host community-wide events such as the FIRST Aid training program, during which nearly 300 citizens learned basic first aid.

Training continued to be a priority in 2004 and included a Firefighter and Emergency Medical Technician Academy, along with weekly training classes. The department also conducted two special "training burns" in 2004 to demonstrate the advantages of a home sprinkler system and the importance of holiday decoration safety.

### Farmington Hills earns award for employee safety

Because of its outstanding employee safety record in 2004, the City of Farmington Hills was awarded the Michigan Municipal League's (MML) "Workers Compensation Loss Control Achievement Award."

The annual award is given to cities with the lowest workers compensation claims experience. No other municipality of comparable size in the state of Michigan has such an excellent safety record.

Low workers compensation claims translate into tax dollar savings for Farmington Hills citizens. Our excellent safety record means the City will pay 44% less than the average premium for workers compensation insurance – a savings of nearly \$300,000. Over the past decade, the City has saved over \$2 million in workers compensation premiums.

City Manager Steve Brock credits the City's award-winning safety record to conscientious employees, investments in quality equipment, effective training in safe work methods, and the efforts of the City's Safety Committee.



## **SPECIAL SERVICES**

## makes Farmington Hills a fun place to spend your leisure time

#### **Senior Adults**

The Senior Division provides some of the area's finest programs and services to adults 50 & better who live in Farmington Hills and Farmington. In 2004, health and wellness programs continued to lead the way to vital living with activities that included ballroom and line dance lessons, Tai Chi, Feldenkrais, yoga, gym exercise and pool programs, along with a host of speakers. Holiday and special parties remained popular, providing socialization and recreation for many residents.

New programs included the kickoff of "Be Healthy, Get Fit," which encourages activity among senior adults; the initiation of a walking group; and two successful fund raisers – a fun walk for Meals on Wheels, and "Pies on the Grand," which involved baking and selling fresh blueberry pies at the Founders Festival to benefit the senior transportation program.

The Senior Division Nutrition Program served 74,324 home-delivered meals and 16,634 on-site meals. Volunteers are always needed to deliver meals to homebound seniors. We provided 35,223 rides for senior and handicapped residents with priority given to medical appointments. Other destinations – such as grocery shopping, hospital/nursing home visits, banks, and pharmacies – were offered based on availability. We were pleased to serve more participants in 2004 than in previous years.

Evening and weekend programs – yoga, ballroom dance lessons, and financial seminars – flourished and provided new groups of adults with topical programs and services.

#### Recreation

Recreation added 176 programs in 2004, bringing the total number of programs offered to residents to 2,008. Program participation also increased by nearly eight percent.

New programs included a summer fun fair, an all-star training camp, children's cooking classes, rope climbing, Safety Town 2, a rodeo trip, alternative medicine, the Mayor's Healthy Kids Club, boot camp, executive stress management, and ski conditioning. These new programs were in addition to the hundreds of popular programs we offer from camps and dance classes to sports and travel programs.

New program ideas are always welcome. Contact the Recreation Division at (248) 473-1800.

#### **Cultural Arts**

The Cultural Arts Division reached new heights in 2004 with many new and exciting course offerings, an expanded concert series, popular youth theater, and festival events for all ages.

The Cultural Arts Concert Series expanded this year to include eight performances, featuring renowned artists such as bassist Rodney Whittaker of the Professors of Jazz at MSU, musicians from the Detroit Symphony Orchestra and a very special performance by the United States Air Force Academy Winds. Performances held at the Farmington Players Barn Theatre were sold out. "Kids and Strings" attracted a full house, and children were allowed to "meet the instruments" in the lobby beforehand. In addition, the free summer concert series "Stars in the Park" returned to Heritage Park with a variety of musical entertainment, from a Beatles tribute band to award-winning jazz vocalist Kimmie Horne.

Class attendance increased, with a wide range of art, music and drama classes. Children from kindergarten to middle school spent a day with professional circus performers, in an unusual and fun-filled workshop. Summer Art Camps (drawing, cartooning, mixed media, pastel and create-a-book) proved very popular with parents and children alike. The Farmington Hills Youth Theatre program expanded with one- and two-week summer youth theatre camps and three musical performances – *Guys & Dolls, Honk! Jr.* and *Retrovision* – which, with

school outreach programs and weekend shows, played to over 6,000.

The ninth annual Festival of the Arts took on a new format in 2004 with the addition of a full-fledged art festival featuring day-long hands-on art activities, live performances, demonstrating artists and hundreds of pieces of art for sale, truly bringing art "out of the box." Three festival events – "Art After Dark," the "Starry Night Gala" and "Festival Day" – attracted more than 5,000 residents. Art on the Grand, the fine arts component of the annual Farmington Founders Festival, also offered art experiences for families as well as an array of art for sale.

The City Gallery at the Costick Center, and the corridors of Farmington Hills and Farmington City Halls continue to showcase art exhibits throughout the year. Visitors and residents of the City were invited to "Discover Japan Through Contemporary Posters" via a traveling exhibit of 75 oversized posters and a stunning exhibit of Japanese toys. September's Multicultural Art Exhibit featured more than 50 pieces of art. The exhibit traveled to Focus: HOPE in Detroit after appearing locally.



Residents enjoyed a wide variety of musical programs in 2004, including a special concert featuring the Air Force Academy Winds.

#### **Costick Activities Center**

The Costick Activities Center continues to provide a quality, community-oriented multipurpose facility where residents of all ages can enjoy a wide variety of activities, programs and services. The 70,000 square foot facility includes a 25-yard swimming pool, gymnasium with stage, large commercial kitchen and meeting rooms ranging in size from 500 square feet to over 7,000 square feet.

The Costick Center has become one of Michigan's most versatile gathering places with an extensive range of special rooms for special occasions. With thousands of customers and hundreds of programs and events held each year, the Center has quickly established itself as the focal point for entertainment, social, educational, business and community events in the Farmington/Farmington Hills area.

Several popular events were offered at the Center last year including the Festival of the Arts in April, Hazardous Materials Drop-off Day (HazMat Day) in May, the week-long Heritage Festival in September, the Cornucopia Ball in December, as well as large rentals including bridge tournaments, health expos, trade shows, parties, concerts and special events.

#### **Youth & Family Services**

Youth & Family Services has offered a successful after-school and summer program for middle school age youth since 1996. It provides educational and recreational opportunities that promote good health and good decision making in safe, fun environments free from inappropriate influences. To date approximately 7,000 youth have signed up and are participating in the after-school program. Currently we have 2,300 members, a 10% increase over 2003.

The eight-week summer 2004 program was very successful with 171 young people attending the Summer Drop-in Center and 24 families taking advantage of the Early Drop-Off program, tailored to meet the needs of working parents. The summer field trip program offered 37 opportunities for members to visit favorite venues and several new destinations.

The fall program offered members a variety of educational and recreational activities that provided them the opportunity to grow and learn lifelong skills, including tutoring, critical thinking, babysitting, kickboxing and the Goodfellows holiday gift box program.



Members of the City's Summer Drop-in Center visited the Detroit Zoo.

#### Parks & Golf

The 2004 season represented the first full season for golf at the new Farmington Hills Golf Club and the reviews were very favorable. The multi-purpose property also serves to cleanse storm waters, and is evolving into a natural habitat for indigenous flora and fauna.

Located on Eleven Mile Court just west of Halsted, the Farmington Hills Golf Club features a restaurant that is open to the public, a driving range, pro shop, and club repair.

Renovation continued on the original nine holes on the northeast corner of Eleven Mile and Halsted (formerly San Marino). When this section is completed in late spring 2005, golfers will be able to enjoy a full 18 holes of quality golf.

In addition to a beautiful new golf course, the City's 600+ acres of parks and athletic fields continued to host thousands of visitors for everything from camps and special family events to cross-country skiing and walking trails.

The new Nature Center, located in Heritage Park on Farmington Road between 10 and 11 Mile Roads, enjoyed its first full year of operation after opening in February, 2003. The Center welcomed nearly 11,000 visitors in 2004 and has become a great resource for all ages.

#### Ice Arena

The Farmington Hills Ice Arena continued its tradition of service that began nine years ago. Individuals and families enjoyed over 20 hours of public skating opportunities per week. The arena is home to the Farmington Hills Hockey Association (FHHA) with over 1,000 members. The Farmington Hills Figure Skating Club has over 120 skaters and over 400 youth and adults receive skating lessons twelve months of the year.

The Annual Ice Show and the Holiday Tournament headlined the many special events. Non-ice activities included Youth & Family Division afterschool programs, Club 2nd Floor for High School students, and Summer Day Camps for children ages six to ten.



#### Finance Department wins international recognition!

The Finance Department continues to receive national and international recognition for excellence. For the 19th year in a row, the City received the Distinguished Budget Presentation Award from the Government Finance Officers Association. The City's Comprehensive Annual Financial Report for the fiscal year ended June 30, 2003 received the Certificate of Achievement of Excellence in Financial Reporting from the Government Finance Officers' Association of the United States and Canada – the sixth year in a row that Farmington Hills has received this prestigious honor.

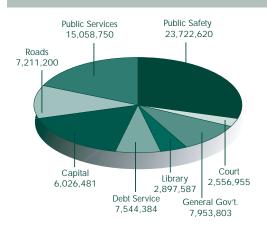
The City implemented several new software programs in 2004 that will enhance financial information management and reporting capabilities. These new programs will also reduce costs by eliminating our reliance on outside vendors to handle these functions.



\*Farmington Schools Oakland Intermediate Schools Oakland Community College

BASED ON
FARMINGTON SCHOOLS
HOMESTEAD RATE

#### How Your Tax Dollars Were Spent in 2003/04 \$72,971,780



## **Planning and Community Development:**Working to keep Farmington Hills beautiful

In 2004, the Department of Planning and Community Development oversaw the construction of 130 single-family homes, and over 228,000 square feet of commercial development with a construction valuation of over \$30 million. Permits for an additional \$8 million in home improvements were also issued. In total, the City realized more than \$62 million in construction valuation involving development and redevelopment in 2004.

Community Development Block Grant (CDBG) funds were used to rehabilitate 27 homes. Through a cooperative effort with the City of Southfield, \$1 million in CDBG funds were used for right-of-way improvements on Inkster between Eight Mile and Shiawassee.



Over 150 volunteers participated in a program to help fix up the homes of needy residents.

The Department also participated in a national program called Rebuilding America through Christmas in April, where over 150 volunteers, in cooperation with a local church, helped fix up seven homes of needy residents.

The Planning Office put the finishing touches on the Orchard Lake Road landscape enhancement project this past spring. A federal grant helped fill the boulevard with colorful perennials, evergreens and deciduous trees. Another roadside beautification project on Northwestern Highway began in the fall of 2004 and is scheduled to be completed in 2005. This multi-jurisdictional project teams up the cities of Farmington Hills and Southfield together with the Michigan Department of Transportation and utilizes a federal grant to enhance the boulevard with native grasses, and both deciduous and evergreen trees.

The Planning Office was part of a nine-member community study group which produced the award-

winning Orchard Lake Road Corridor Study. This study makes recommendations for improvements to the corridor from I-696 in Farmington Hills to Telegraph in Pontiac. The study won the highest awards from both the Michigan Society of Planning and the Michigan Chapter of the American Society of Landscape Architects.

Department staff worked with the Beautification Commission to present the 19th annual awards program. The event recognized more than 130 businesses, offices, industries and organizations, along with subdivision, condominium and apartment entrances. The winning landscapes were selected for their outstanding design, originality, maintenance, and appropriateness to location and purpose. Special recognition goes to:

- **Liberty Property Trust** for the ACN Building the Commissioner's Award.
- Saturn of Farmington Hills Farmington/Farmington Hills Chamber of Commerce award.

The Zoning Division helped keep our community looking good by:

- enforcing blight and zoning ordinances, based on both complaints from residents and violations sighted by City staff;
- educating and reaching out to the community by working with neighborhood associations on such issues as proposed building within their subdivision and other zoning-related issues such as entranceway signs;
- reviewing plans for zoning code compliance of single family homes, building additions, accessory structures, and signs;
- coordinating the workload of the Zoning Board of Appeals, which heard 129 new cases in 2004 that involved appeals from residents and other property owners.

## City Clerk's Office

Elections dominated the workload of the City Clerk's Office in 2004. Staff assisted with the school district election held in June, and then conducted the August primary and November general elections. A Presidential election is the largest and most time-consuming of the four-year election cycle, as more people turn out to vote in these elections than any others. The Clerk's Office issued almost 7,000 absentee ballots for the August primary and 14,000 for the November election.

Staff also processed 4,000 new voter registrations between the August and November elections. We have never seen the level of interest in an election as we did this past November. We also noticed that many young people registered and voted this year. Statistically, those 18-25 years old are the least likely group to vote, and it was great to see all the interest expressed in this election. It will certainly be an election year to remember!

Being busy with elections from July through November didn't stop our other work. This included providing birth and death certificates; business and vending licenses; copies of city ordinances; solicitor, handbill, auction and liquor permits; meeting agendas; minutes and information packets; passports; general City information and assistance, and so much more.

The City Council authorized equipment to begin "imaging" City records. This technology will make it easier for the public and City staff to access public records and will better serve our residents in the future.

### 2004 Awards

- Farmington Hills was named the 22nd safest city in the country and the 2nd safest city in Michigan.
- Sergeants Charles Rozum, Shelly
  Turner and Officer Michael Meister
  were honored as the City's Police
  Officers of the Year and received the
  Medal of Valor from the Michigan
  Chiefs of Police. All three were also
  named the Police Officers Association
  of Michigan's "Police Officer of the
  Year."
- Officer Mark Mostek received the Optimist Club's Police Officer of the Year Award.
- Officer Gary Lavin was honored as the American Legion's Memorial Day Police Officer of the Year.
- Officer Michael Meister received the MADD Award for his drunk driving enforcement efforts throughout the year.
- Records Coordinator Kathleen Hintz was honored as the Police Department's Outstanding Civilian Employee of the Year.
- The Police Department's Traffic Section again received the Excellence in Traffic Safety Award from the Michigan Chiefs of Police, the Michigan Office of Highway Safety and AAA of Michigan.
- The South Oakland County Narcotics Intelligence Consortium (SONIC), of which Farmington Hills is a member, received the Special Agency Award from the International Narcotic Enforcement Officers Association.
- The Oakland County Narcotics
   Enforcement Team (NET), of which
   Farmington Hills is a member,
   received a Commendation Award from
   the International Narcotic
   Enforcement Officers Association.
- Police Chief William J. Dwyer received the Crime Fighter Award from the Board of Directors of "Invest in Kids Michigan".
- Inspector Gary Delp was honored as the City's Firefighter of the Year and Career Firefighter of the Year.
- Firefighter Gerard Antoniotti was named Optimist Club Firefighter of the Vear
- Station Firefighters of the Year were: Station 1, Chris Engle; Station 2, Ryan Munsell; Station 3, Donna Prusinski; Station 4, Enrique Alonzo.
- The Fire Department received the National Life Safety Achievement Award for keeping the community free of fire deaths.
- The City was awarded the Michigan Municipal League's (MML) Workers Compensation Loss Control Achievement Award for its employee safety record.
- The Orchard Lake Road Corridor Study won the highest award from both the Michigan Society of Planners and the Michigan Chapter of the American Society of Landscape Architects.
- The City received the Distinguished Budget Presentation Award from the Government Finance Officers Association for the 19th year in a row, and also received the prestigious Certificate of Achievement for Excellence in Financial Reporting for its Comprehensive Annual Financial Report.

#### City Directory

Emergency Calls Only Fire Department 9-1-1
Police Department 9-1-1
Central Services/Purchasing 871-2430
City Hall 871-2400
City Manager's Office 871-2500
Assessing 871-2470
Assessing 871-2470 City Clerk 871-2410
District Court 871-2900
Farmington Community Library 553-0300
Finance Department 871-2440
Fire Department
Non emergency 871-2800
Human Resources 871-2490
Council Newsline 871-2511
Police Department
Non emergency 871-2600
Public Services Department 871-2530
Public Works 871-2850
Planning Department
Planning
Building 871-2450
Community Development and
Housing Rehabilitation 871-2549
Zoning 871-2520
Special Services Department
Costick Activities Center 473-1816
Cultural Arts Division 473-1856
Ice Arena 478-8800
Nature Center 477-1135
Parks & Golf 426-1505
Recreation 473-1800
Golf Club 476-5910
Senior Adult Program 473-1830
Volunteer Center 473-1813
Youth and Families 473-1841

#### City Council

Vicki Barnett
Mayor
Randy Bruce
Mayor Pro Tem
John Akouri
Barry Brickner
Jerry Ellis
Ken Massey
Cheryl Oliverio

#### City Management

Steve Brock City Manager

Dana Whinnery Assistant City Manager

Teri Arbenowske Assistant to the City Manager

#### Your Comments

### Focus

is produced by the City of Farmington Hills and mailed to residents four times a year. Articles are submitted by City department directors. We welcome your comments.

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For the latest information about Farmington Hills, tune into cable Channel 8.



## The City management team

Standing (left to right): David Boyer, Special Services
Director; Robert Spaman, Finance Director; Teri
Arbenowske, Assistant to the City Manager; Dana
Whinnery, Assistant City Manager; Mary Moultrup,
Human Resources Director; Michael Lasley, Central
Services Director; Kathryn Dornan, City Clerk. Seated
(left to right): Thomas Biasell, Public Services Director;
Dale Countegan, Planning and Community Development
Director; Steve Brock, City Manager; Richard Marinucci,
Fire Chief; William Dwyer, Police Chief.

### Public Services keeps the City running smoothly

From cards to cookies to congratulations on a job well done, the Department of Public Services has received many expressions of gratitude throughout the year from our residents. These compliments are much appreciated by a staff that performs the City services that are frequently taken for granted.

When you see the yellow trucks with the City logo around town and the roads are running smoothly, you'll appreciate the services of the employees from the Division of Public Works. The DPW maintains a network of more than 58 miles of major roads and 243 miles of paved and unpaved local roads. Farmington Hills has the ninth largest municipal street network in the state of Michigan and the largest municipal network in Oakland County.

Routine maintenance of the City's street system includes snow and ice removal, asphalt and concrete repair, and storm drain maintenance. The DPW also administers the City's refuse and recycling program, which includes seasonal collection of yard waste for composting and the annual Household Hazardous Materials Drop-off Day for environmentally safe disposal. Our residents continue to fill their green bins and recycle at a rate higher than average for the State of Michigan. Over 31% of garbage and yard waste generated annually is recycled rather than sent to the landfill. Figures for hazardous waste collection also continue to grow – 1,129 residents participated in this year's HazMat event held at the Costick Center in May.

If your street has been repaved or you notice traffic is flowing better, you are seeing the planning and project management skills of the Engineering staff. The Division of Engineering develops, maintains, and improves the transportation systems in the City and also oversees public utilities and drainage systems.

Some of the major road rehabilitation projects this year included repaying or rehabilitating the following roads:

- Eleven Mile from Orchard Lake to Farmington;
- Thirteen Mile from Farmington to Drake;
- Drake from Twelve to Thirteen Mile;

- Inkster from Northwestern Highway to Thirteen Mile;
- Nine Mile from Halsted to I-275;
- New Market from Twelve Mile to Farmington;
- · Hills Tech Court; and
- a new sidewalk on Eleven Mile Road from Orchard Lake to Farmington.

Anyone who takes an interest in our environment will appreciate knowing that the Department of Public Services helps our City remain in the forefront of environmental awareness. Our Environmental Coordinator and members of the Engineering staff work together to comply with all requirements of the Michigan Department of Environmental Quality's General Storm Water permit. The City helped organize a storm water conference in November and DPS Director Tom Biasell successfully completed his year as Chairman of the Assembly of Rouge Communities.

Among this year's many environmental programs was River Day, held annually in June, where a rain garden was planted and invasive species were removed from the library grounds. Homeowners with property along waterways received newsletters about managing their stream and a "Caring for your Creek" seminar was held in September. Ongoing efforts to educate residents focused on preventing West Nile Virus, increasing awareness of Emerald Ash Borer infestation, and encouraging stewardship of the Rouge River as "Ours to Protect."

It is our goal to do our jobs in a competent and professional manner to help ensure the safety and health of our residents. The Department of Public Services does exactly what our name states...we *serve* the public. Whether it's your garbage being picked up, your road being repaved, or your trip to City Hall being a pleasant experience, we want to continue our tradition of excellent service. Farmington Hills is a wonderful area to raise your family or run your business and we're proud of the part we play in making this a great place to live.

## City website gets a new look

The City of Farmington Hills redesigned its website in 2004 to make it easier for visitors to navigate the site and find the information they need.

The website,  $www.ci.farmington-hills.mi.us, \ includes:$ 

- a redesigned home page that features the City's new logo and many faces from the Farmington Hills community;
- drop-down menus that help visitors see their options at a glance;
- a comprehensive calendar of events and document library;
- a "reference desk" that includes frequently asked questions, a directory of City departments and services, meeting minutes, forms, newsletters, and more.
- a search window that helps visitors find information quickly and easily;
- an updated map section that includes a map of the City, voter precincts, waste collection, and a map of the Costick Activities Center.

"Our website not only gives residents a quick and easy way to find City-related information, it's a wonderful opportunity to showcase our community for businesses and individuals who may be thinking about moving here," said Mayor Vicki Barnett. If you have any questions or comments about the new website, contact the City of Farmington Hills webmaster at webmaster@ci.farmington-hills.mi.us.



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