



OFFICE OF CITY MANAGER

FOR IMMEDIATE RELEASE
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FOR MORE INFORMATION, CONTACT:
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248-871-2500

New FH Alert Communications System Keeps Residents Informed on Athletic Field Closures and Event Cancellations

The City of Farmington Hills is unveiling a new critical communications and emergency alert system called "FH Alert," which will replace both the Nixle emergency communications program and the Special Services Text Notification system. FH Alert will send notifications to residents, employees, and anyone else who voluntarily registers and provides contact information.

FH Alert will inform citizens about a variety of events such as severe weather, fires, floods, and road closures, plus event, pool, and athletic field cancellations. To ensure access to vital information, messages will be sent via the participant's preferred contact paths including text, cell phone, home phone, and/or email.

To opt in and register for the FH Alert notification system, go to www.fhgov.com and then click on the FH Alert icon on the main page of the website. You will be directed to the FH Alert login page where you will set up an FH Alert account, create a username and password, then complete a profile page where you enter registration information and select the order of importance for the devices on which you will receive critical information. *Current Special Services Text Notification system users and Nixle users must re-register with FH Alert.*

You do not have to be a resident to use the FH Alert system; you may register as an interested individual or as a business to receive notifications. If you do not have a Farmington Hills address, you may register using the City Hall address - 31555 W. Eleven Mile Road, Farmington Hills, MI 48336. You will be presented with registration options for various communications such as emergencies, weather alerts or community event cancellations and closures.

For more information on the new FH Alert system, go to www.fhgov.com and click on the FH Alert icon.

END

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