



## Frequently Asked Questions (FAQ's) New Farmington Hills Residential 95-Gallon Trash Carts

- 1. Question: Why has the City transitioned to 95-gallon trash carts for residential collection?**  
**Answer:** Automated collection is a proven method for collecting residential solid waste and it is increasingly used by municipalities for improved safety and efficiency. The 95-gallon carts support automated collection and improve trash collection at homes across the City. There are also many benefits to the homeowner in transitioning to the 95-gallon trash cart including ease of use with attached lids and wheels, and a durable plastic frame.
- 2. Question: When will Farmington Hills new trash cart program begin?**  
**Answer:** Distribution of the new trash carts are now in progress. The process will take a few weeks to complete. Garbage collection with the new carts is anticipated to begin the week of **October 9**.
- 3. Question: What shall I do with an old trash can that's no longer needed?**  
**Answer:** Residents are encouraged to re-purpose old trash cans for use as storage or yard waste (make sure it has a yard waste sticker on it) or use during times when extra garbage is generated from parties or events. Old trash cans may also be recycled by placing the old trash can inside the recycling cart.
- 4. Question: Once I receive my new trash cart where should it be placed for collection?**  
**Answer:** Trash carts should be placed on the driveway behind the curb with the metal bar and/or "Trash Only" lid label facing the street. Carts should not be placed near parked vehicles, under hanging trees or near signs or mailboxes.
- 5. Question: What items should be placed in the new cart?**  
**Answer:** Only household trash should be placed inside the new carts and bagged as appropriate. Recycling, yard waste, hazardous materials, or construction materials should never be placed inside trash carts.
- 6. Question: What if my new trash cart is already full of garbage and I have additional items to put out for collection?**  
**Answer:** If the new trash cart is filled, homeowners may also use their own trash cans for garbage. The additional cans should be placed alongside the new cart for collection and should not exceed 35 gallons in capacity or 60 pounds in weight.
- 7. Question: How will bulk items such as furniture and appliances be collected?**  
**Answer:** Bulk items will continue to be picked up on your regularly scheduled collection day. You do not have to call in advance for bulk item pickup.
- 8. Question: Will the new cart change the way trash is collected?**  
**Answer:** The new cart will help make trash collection more efficient and safer for workers. Once the new cart is placed curbside on the designated collection day by the resident, the trash collection

truck, equipped with a special lifting device, will lift, empty, and return the carts to the same spot at curbside.

**9. Question: How do the new trash carts compare to the green recycle carts?**

**Answer:** The new 95-gallon trash carts are similar in size and function to the existing green wheeled recycling carts. The trash carts are black with a white GFL logo, have attached lids and wheels and a handle to support ease of transport from the home to curbside.

**10. Question: What if the cart gets damaged?**

**Answer:** If the damage is caused by GFL, the City will replace the cart at no charge to the resident.

**11. Question: If I move, can I take the cart with me?**

**Answer:** No. Carts are assigned to the street address and therefore are property of the City.

**12. Question: May I request an additional new 95-gallon cart if needed?**

**Answer:** The initial trash cart is at no cost to the resident. Additional carts are available upon request for a fee paid by the homeowner. The current price to have an additional 95-gallon trash cart delivered to your home is \$90.

For the latest information on the 95-gallon trash cart, reference the FAQ on the City's website at [www.fhgov.com](http://www.fhgov.com). Residents may also contact the Division of Public Works, 7:30 a.m. to 4:30 p.m. Monday through Friday, at 248-871-2850.

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