

OFFICE OF CITY MANAGER

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City Responds to Power Outage Concerns

Farmington Hills Mayor Vicki Barnett and City officials recognize the hardships that residents are experiencing due to ongoing power outages caused by DTE's outdated infrastructure and overgrown trees in the area. In recent meetings with high level DTE representatives, the City has conveyed the frustration, financial concerns, and outright anger that residents have experienced in the aftermath of recent storms and continued electrical issues that highlight the need for a reliable power grid.

The City of Farmington Hills has taken action to ensure that electric reliability will be enhanced going forward. DTE officials have assured City representatives that Farmington Hills will receive priority status with infrastructure upgrades to be completed by the end of this year, and enhanced tree trimming programs to be completed by the end of 2022. A total of 14 key problematic circuits in the City have been identified by DTE as needing specially allocated resources.

The City has undertaken several proactive initiatives in response to resident concerns:

- Farmington Hills is preparing to file a complaint on behalf of the City with the Michigan Public Service Commission (MPSC).
- The City will actively file comments on cases before the MPSC involving service enhancements.
- A DTE Resource Page was created on the City website at <u>https://www.fhgov.com/Government/News-Information/DTE-Resource-Page.aspx</u> that includes information on how residents can file a complaint with the MPSC.
- Two DTE Open Houses will take place on September 28 & 29 where residents in problematic circuit areas can voice grievances, learn about scheduled reviews of issues with wiring and transformers, and get information about planned service enhancements. <u>https://www.fhgov.com/Government/News-Information/DTE-Resource-</u> Page/DTECommunityOpenHouses.aspx

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